

# REMI

# THE OHIO STATE UNIVERSITY

## Equipment Maintenance Management Program

OSU Vendor #: 0000444821, State of Ohio Contract #: OT906110

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The Ohio State University has identified a cost reduction program through Remi utilizing the State of Ohio Contract.

OSU Vendor #: 0000444821 ♦ State Contract #: OT906110

### Overview

Remi's Equipment Maintenance Management Program (EMMP) is a proven alternative to Original Equipment Manufacturer and Third Party service agreements. The program consolidates your existing electronic equipment service agreements into ONE comprehensive program and eliminates the inefficiencies of having to manage multiple service agreements from various manufacturers. You have the freedom to use your current service provider or any desired provider for each service event. Remi works with your organization to eliminate unnecessary maintenance expenditures and gain the greatest return for each dollar invested in equipment maintenance.

### Program Features:

- ✓ Immediate Savings of 25% (OSU Vendor #0000444821, State Contract #0T906110)
- ✓ Contract Evaluation
- ✓ Visibility into True Maintenance Expenditures
- ✓ Data Collection & Reporting (Remi Online)
- ✓ One Toll Free Number to Call for Service
- ✓ Freedom to Utilize YOUR Preferred Vendor

**Quick Links**

[Eligible Equipment Types](#)

[OSU Program Flyer](#)

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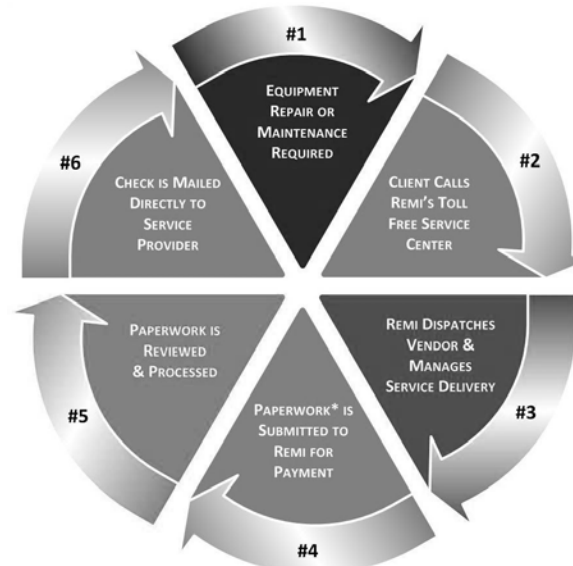
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### Program Procedures

#### Services Offered:

- Maintenance of multiple equipment types under one agreement.
- Use of preferred service provider to perform the equipment repairs and maintenance.
- Alternative qualified service providers available if necessary.
- Direct payment to the service providers after each service event.
- Flexibility to customize equipment coverage throughout the contract term.
- Immediate savings applied to current full service contracts.

#### How the Program Works:



\*Paperwork refers to Service Provider Invoice & Field Service Report.

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### Request a Quote

Step  
1

In order to provide you with the most accurate and cost-effective proposal, please upload copies of your maintenance service contracts with current pricing and terms & conditions. For any equipment without contracts, a list including the make, model, serial number and desired service level will suffice.

Step  
2

Remi's Pricing Department will develop a detailed equipment maintenance proposal. **A detailed proposal will be presented to you within 7-10 business days.**

Quick Links

Eligible Equipment Types

OSU Program Flyer

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Quote Now!**



#### **(\*) Required Information:**

First Name\*:

Last Name\*:

Department\*:

Address\*:

City\*:

State\*: OH

Zip\*:

Preferred Method of Contact\*:

Phone\*:

Email\*:

Comments:

Upload Contracts Here (*Browse Button*)



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### Frequently Asked Questions

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**Are we required to include all of our equipment on Remi's program?**

No, it is unrealistic to assume that every single piece of equipment in an organization is best served under this model. However, we encourage you to provide every contract to Remi for analysis. Remi will put together a comprehensive proposal that will provide recommendations on how to best manage the maintenance of your equipment. Much of the equipment will be able to move to our program; however we may recommend other methods for maintaining certain equipment types.

**How can you make money on this deal?**

We cover a wide variety of equipment, across different organizations, in various industries, located in many regions across the country. This gives us a superior spread of risk. We cover billions of dollars worth of assets – this allows us to cover more for less.

**Does Remi contract with service vendors or use their preferred vendors?**

No, one of the advantages of Remi's program is the opportunity to choose your preferred vendor. If a vendor performs service on covered equipment (even your in-house staff), Remi will pay for the service. A majority of our clients retain the services of their current vendors; however, the freedom exists to select an alternate vendor.

**Do you cover facilities/plant equipment?**

No, we only cover equipment that makes sense for both parties to include under a risk-transfer maintenance program. Elevators, escalators and HVAC equipment are mechanical in nature, require a significant amount of scheduled maintenance, frequently are subjected to "preferential" repair, and are sometimes handled with labor-only contracts. In our experience, this equipment is best maintained under a service agreement with the Original Equipment Manufacturer or qualified provider, and it would be a disservice to you if we tried to force this into our program.

**Can we add or remove equipment at any time? Will the program cost change?**

Yes, equipment can be added or deleted from the program by providing written notification. Program cost is adjusted accordingly on a prorated basis.

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### Remi Online

**Remi Online**, our proprietary web-based portal, gives our clients real-time access to account scheduling, reports, claim status, and much more. Comprehensive supporting documentation and detailed reports for each service event help our clients accurately evaluate and manage equipment and vendor performance. Program summary reports offer our clients a broad view of program information providing them the ability to see trends in program operation and monitor overall costs associated with repair and maintenance activity.

**Remi Online** is unique to the industry in that we provide our clients unfettered access to ALL of their program information. Our solution is flexible enough to meet the unique needs of our clients by creating custom reports and making them available 24x7.

**Quick Links**

Eligible Equipment Types

OSU Program Flyer

*Remi Online is an invaluable resource that can help you take positive control of your equipment maintenance portfolio.*

**If you are interested in viewing a live Remi Online demonstration, [click here.](#)**



**Get a Free Quote Now!**



REMI ONLINE - EQUIPMENT SCHEDULE

Equipment	Manufacturer	Model	No. Description	Serial #	PM Coverage Dates	Agreement	Quote Price	Accepted PM
10217	Genie	GT-150	1	19802880	2/24/15-2/24/17	2015	\$12.00	\$12.00
10218	Genie	GT-150	1	19802890	2/24/15-2/24/17	2015	\$12.00	\$12.00
10219	Genie	GT-150	1	19802900	2/24/15-2/24/17	2015	\$12.00	\$12.00
10220	Genie	GT-150	1	19802910	2/24/15-2/24/17	2015	\$12.00	\$12.00
10221	Genie	GT-150	1	19802920	2/24/15-2/24/17	2015	\$12.00	\$12.00
10222	Genie	GT-150	1	19802930	2/24/15-2/24/17	2015	\$12.00	\$12.00
10223	Genie	GT-150	1	19802940	2/24/15-2/24/17	2015	\$12.00	\$12.00
10224	Genie	GT-150	1	19802950	2/24/15-2/24/17	2015	\$12.00	\$12.00
10225	Genie	GT-150	1	19802960	2/24/15-2/24/17	2015	\$12.00	\$12.00
10226	Genie	GT-150	1	19802970	2/24/15-2/24/17	2015	\$12.00	\$12.00
10227	Genie	GT-150	1	19802980	2/24/15-2/24/17	2015	\$12.00	\$12.00
10228	Genie	GT-150	1	19802990	2/24/15-2/24/17	2015	\$12.00	\$12.00
10229	Genie	GT-150	1	19803000	2/24/15-2/24/17	2015	\$12.00	\$12.00



REMI ONLINE - PREVENTATIVE MAINTENANCE

Report: Preventative Maintenance Summary

Location: 01000 - 01000 Office of General Services

Schedule Report Period: 01/15/2015 - 01/15/2015

REMI ONLINE - PREVENTATIVE MAINTENANCE

Preventative Maintenance Summary

Equipment	Manufacturer	Model	No. Description	Serial #	PM Coverage Dates	Agreement	Quote Price	Accepted PM
10217	Genie	GT-150	1	19802880	2/24/15-2/24/17	2015	\$12.00	\$12.00
10218	Genie	GT-150	1	19802890	2/24/15-2/24/17	2015	\$12.00	\$12.00
10219	Genie	GT-150	1	19802900	2/24/15-2/24/17	2015	\$12.00	\$12.00
10220	Genie	GT-150	1	19802910	2/24/15-2/24/17	2015	\$12.00	\$12.00
10221	Genie	GT-150	1	19802920	2/24/15-2/24/17	2015	\$12.00	\$12.00
10222	Genie	GT-150	1	19802930	2/24/15-2/24/17	2015	\$12.00	\$12.00
10223	Genie	GT-150	1	19802940	2/24/15-2/24/17	2015	\$12.00	\$12.00
10224	Genie	GT-150	1	19802950	2/24/15-2/24/17	2015	\$12.00	\$12.00
10225	Genie	GT-150	1	19802960	2/24/15-2/24/17	2015	\$12.00	\$12.00
10226	Genie	GT-150	1	19802970	2/24/15-2/24/17	2015	\$12.00	\$12.00
10227	Genie	GT-150	1	19802980	2/24/15-2/24/17	2015	\$12.00	\$12.00
10228	Genie	GT-150	1	19802990	2/24/15-2/24/17	2015	\$12.00	\$12.00
10229	Genie	GT-150	1	19803000	2/24/15-2/24/17	2015	\$12.00	\$12.00

REMI ONLINE - REPAIR HISTORY

Repair History

Location: 01000 - 01000 Office of General Services

Agreement Number: 201501151507

Invoice #	Invoice Date	Invoice Type	Invoice Status	Invoice Total	Amount Paid	Balance Due
10217	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10218	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10219	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10220	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10221	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10222	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10223	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10224	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10225	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10226	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10227	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10228	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00
10229	01/15/2015	Repair	PAID	\$12.00	\$12.00	\$0.00

Standard reports on Remi Online include:

**Equipment Schedule** – provides a listing of all equipment on the program including the equipment’s manufacturer, model, description, serial number, coverage dates, number of PMs, etc.

**Repair History** – provides the date of repair, date The Remi Group received the invoice, reason for service call, and check number and date.

**Quote Schedule** – provides the original contract price for each piece of equipment and The Remi Group quoted price.

**Equipment Location Summary** – provides the total pieces of equipment covered at each location, the annual price, and the prorated price.

**Preventive Maintenance (PM) Summary** – provides a summary of the PMs covered under the agreement for each piece of equipment, how many have been used, and the date of the last PM performed.

**Equipment Reimbursement Summary** – shows the total PMs and corrective maintenance performed for specific pieces of equipment, total invoice amount, and the amount paid by The Remi Group.

**Vendor Usage** – shows the total invoice amount and the amount broken out by parts, labor, and travel per vendor.

**Invoice Processing** – lists whether an invoice was paid in full, partial paid, denied, or is outstanding. If the status is anything other than paid in full, the reason why is reflected in a yellow bar under the line item.

**Invoice Lookup** – gives the ability to obtain detailed information on a particular invoice or group of invoices.

**Modality Performance** – displays the total number of repairs and total repair amount for each type of equipment, manufacturer, and model.

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### Corporate Website

The screenshot displays the REMI website interface. At the top, it features the REMI logo and the title "Equipment Maintenance Management Solutions". A search bar and navigation links ("What We Do | Our Company | FAQ | Get Started") are visible. The main content area includes a "Contact Us!" button and several callout boxes: "Significant Savings!", "Flexibility.", "Choice of Service Provider.", and "Online Management Reports.". A central image shows a group of people in a meeting. Below this, a paragraph describes REMI's services for various sectors. A navigation menu lists "Healthcare", "Laboratory", "Education", "Government", and "Financial". Underneath, there are icons for "Customer Support", "Press Releases", "White Papers" (marked "New!"), "Videos", and "Remi Cares". The footer contains "What We Do", "Customer Support", and "Follow Us" sections, along with social media icons for e, f, g+, in, YouTube, and t.

**Quick Links**

[Eligible Equipment Types](#)

[OSU Program Flyer](#)

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[www.theremigroup.com](http://www.theremigroup.com)



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### Contact Us

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Learn more about Remi's Equipment Maintenance Management Program with The Ohio State University.

For General Inquires, call 1.888.451.8916 Option #1 or email us at [info@theremigroup.com](mailto:info@theremigroup.com).

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